



WORLD AQUATICS CHAMPIONSHIPS SINGAPORE 2025

MEDICAL HANDBOOK

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MEDICAL HANDBOOK

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1. General Overview

Welcome.

It is indeed a pleasure and privilege to be penning this message in the Medical Handbook for the World Aquatics Championships, Singapore 2025.

The medical services for the Championships are important and integral part of the organisational matrix of the host city.

This healthcare guide is reflective of what has been laid out for the benefit of athletes and the AQUA Family in general. We trust that this resource will be a useful guide to all the team doctors and allied health personnel in facilitating their efficient and timely access to the medical services.

We would like to record the appreciation of the organising committee for the people involved in putting in place this programme and to the tireless volunteer workforce who make the plans a reality on the ground.

Dr Kelvin Tan
Chief Medical Officer

Dr Teoh Chin Sim
Deputy Chief Medical Officer

for World Aquatics Championships, Singapore 2025

2. Medical Services Team

2.1. Official Medical Services Partner

Fullerton Health is the appointed Medical Services Partner for this Championships to manage any emergency issues, acute injury and illnesses of athletes and teams as well as World Aquatics Family that may occur during the period of the World Aquatics Championships, Singapore 2025.

Fullerton Health will provide for the provision of medical personnel and ambulatory support during official training and competition at the respective venues. This includes –

- Venue Doctors
- Venue Medical Managers
- Paramedics
- Ambulatory Services
- Designated Hospitals in event of Emergency Evacuation

Fullerton Health will provide the provision of designated outpatient medical services to manage acute and chronic illnesses as well as injury outside of official training and competition venues. This includes –

- Designated Hospitals
- Designated Outpatient Primary Care (General Practice) Clinics
- Designated Outpatient Specialist Clinic
- Designated Physiotherapy
- Telemedicine
- Medical Concierge

2.2. Organising Committee Medical Team

Chief Medical Officer (CMO) – Dr Kelvin Tan Guoping

Dr Kelvin Tan Guoping will be responsible for overseeing the delivery of the Medical Services program across the World Aquatics Championships.

(E): wchsgcmo@fullertonhealth.com

Deputy Chief Medical Officer (Dy CMO) – Dr Teoh Chin Sim

Dr Teoh Chin Sim will be supporting Dr Kelvin Tan for the delivery of the Medical Services program across the World Aquatics Championships.

(E): wchsgcmo@fullertonhealth.com

Medical Project Manager (MPM) – Mr Filson Lee

Mr Filson Lee will be the key medical services conduits between the teams, officials and LOC/ World Aquatics staff.

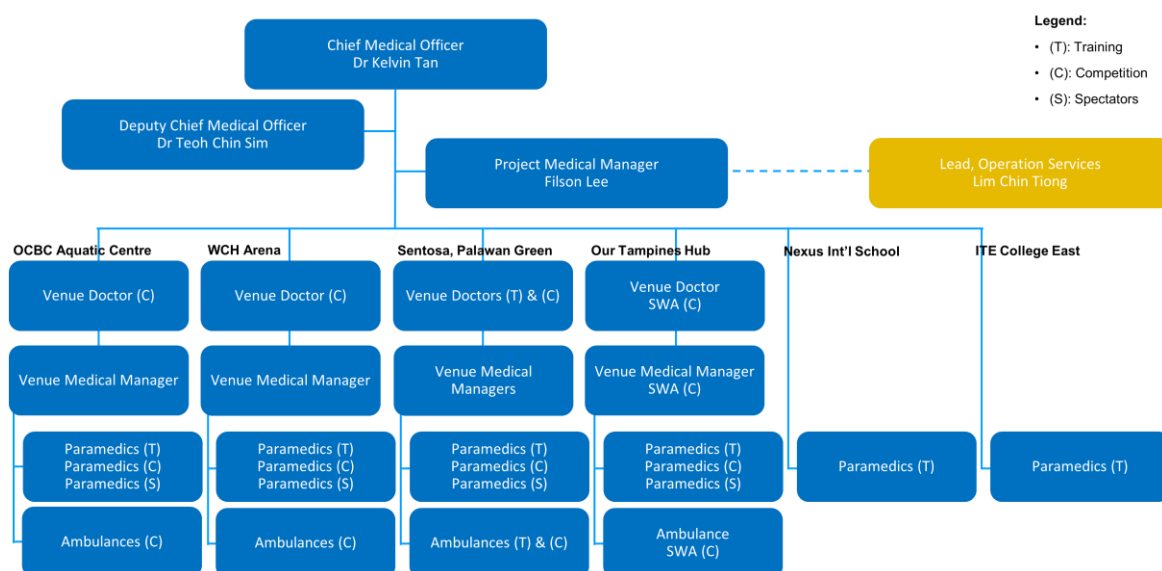
(E): filson.lee@fullertonhealth.com

Venue Medical Managers

At each competition venue, there will be a Venue Medical Doctor and a Venue Medical Manager who will be the key medical services liaison between the teams, officials and LOC/ World Aquatics staff.

World Aquatics and the LOC assume no responsibility for any healthcare provided by National Federation (NF) healthcare personnel to NF team members and delegates.

2.3. Medical Team Reporting Structure



3. Onsite Medical Support: Official Training and Competition Venues

3.1. Official Training Venues

During the official training period, there will be at least TWO (2) Paramedics stationed at the medical desk/ post. In event of an emergency, the injured person will be transferred to designated hospital after receiving first aid.

3.2. Competition Venues

During the official training period, there will be at least ONE (1) Venue Doctor, ONE (1) Venue Medical Manager, (2) Paramedics for Competition, (2) Paramedics for Spectators and ONE (1) Emergency Ambulance stationed at the medical desk/ post. In event of an emergency, the injured person will be transferred to designated hospital after receiving first aid.

3.3. Medical Equipment

The number and locations of the venue medical stations may vary as per the size of the event and of the venue. There may be a venue medical station, a field of play medical station or a treatment area.

Equipment and medical supply at the venue station may vary as per the size of the event and the sporting event. This includes but not limited to the following –

- Basic and Advanced life support equipment such as defibrillators, strategically located for quick response.
- Evacuation equipment for immobilization of the athlete, transport from the field of play and transport from the venue.
- Orthopaedic soft goods, splinting materials, bandaging etc that may be required onsite so that the athlete can be treated and allowed to return to competition, if clinically appropriate.
- First aid supplies
- Ice bath
- Secured storage for medications including controlled drugs as per the regulatory requirements of Ministry of Health (MOH).

3.4. Emergency Medical Transport

Emergency ambulance will be stationed onsite at various training and competition venues. The ambulance will transfer injured person to the nearest hospital in event of an emergency.

Designated Hospitals are –

- Singapore General Hospital
- Tan Tock Seng Hospital
- Changi General Hospital
- SengKang General Hospital
- National University Hospital * (*with services for adolescents*)
- KK Women's and Children's Hospital * (*with services for adolescents*)

Unless unavoidable in an absolute emergency, an athlete or minor of age <18 years old referred to the designated hospital in an ambulance should be accompanied by a National Federation team official.

4. Offsite Medical Support: Non-Training/ Non-Competition Venues

4.1. Designated Hospitals

The general hospitals have a 24-hour Accident & Emergency (A&E) department / Urgent Care Centre and provide multi-disciplinary Inpatient and Specialist outpatient services.

Members will be required to present Accreditation Pass & Passport at the point of visit at the clinic. Members shall either pay in cash or with credit card at the location for the service is rendered.

Clinic	Address	Services Available	Operating Hours
Tan Tock Seng Hospital	11 Jalan Tan Tock Seng, Singapore 308433 MRT station: Novena	24/7 A&E Outpatient Specialist Services Inpatient Services	24/7
Singapore General Hospital	1 Hospital Drive, Singapore 169608 MRT station: Outram	24/7 A&E Outpatient Specialist Services Inpatient Services	24/7
Changi General Hospital	2 Simei Street 3, Singapore 529889 MRT station: Simei	24/7 A&E Outpatient Specialist Services Inpatient Services	24/7
Sengkang General Hospital	110 Sengkang East Way, Singapore 544886 MRT station: Sengkang	24/7 A&E Outpatient Specialist Services Inpatient Services	24/7
National University Hospital	5 Lower Kent Ridge Road, Singapore 119079 MRT station: Kent Ridge	24/7 A&E Outpatient Specialist Services Inpatient Services * Adolescent Services	24/7
KK Women's and Children's Hospital	100 Bukit Timah Road, Singapore 229899 MRT station: Rochor	24/7 A&E Outpatient Specialist Services Inpatient Services * Adolescent Services	24/7
Gleneagles Hospital (Urgent Care Centre)	6A Napier Road Singapore 258500 MRT station: Napier	24/7 Urgent Care Centre Outpatient Specialist Services Inpatient Services	24/7

4.2. Designated Outpatient Specialist Clinic

Singapore Sports & Orthopaedic Clinic (SSOC) provides –

- support to Teams who require specialist sports injury advice and treatment. This includes acute musculoskeletal (MSK) and sports related injuries that are not life or limb threatening.
- referrals to various specialities such as Cardiology, Dermatology, ENT, General Surgery, Internal Medicine, Respiratory Medicine and many more.
- referrals for laboratory investigations and diagnostic imaging such as X-ray, MRI, CT scan.

Enjoy preferential rates when presenting Accreditation Pass & Passport at the point of visit at the clinic. Members shall either pay in cash or with credit card at the location for the service is rendered.

Clinic	Address	Services Available	Operating Hours
Singapore Sports & Orthopaedic Clinic (SSOC)	6 Napier Road, Gleneagles Medical Centre #02-10/11 MRT station: Napier	Orthopaedic Sports Injury Physiotherapy Lab & Radiology Services	Mon to Fri: 9.00am to 5.30pm Sat: 9.00am to 12.30pm Sun & PH: Closed

4.3. Designated Physiotherapy Clinics

Physiotherapists are experts in the diagnosis and management of conditions affecting the neuromusculoskeletal system. This covers bones, joints, muscles, tendons, ligaments and nerves. It is responsible for supporting the body during both rest and activity.

Our Physiotherapists are highly experienced and able to manage all musculoskeletal disorders.

Enjoy preferential rates when presenting Accreditation Pass & Passport at the point of visit at the clinic. Members shall either pay in cash or with credit card at the location for the service is rendered.

Clinic	Address	Services Available	Operating Hours
UrbanRehab @ RB Capital For Appointment, call M: 8816 1244	22 Malacca Street #03-03, RB Capital Building Singapore 048980 MRT station: Raffles Place	Spinal Physiotherapy MSK Physiotherapy Sports Physiotherapy	Mon to Fri: 8.30am to 8.00pm Sat: 8.30am to 3.00pm Sun & PH: Closed
UrbanRehab @ Paragon For Appointment, call M: 8600 3622	290 Orchard Road, #15-11 Paragon Medical Centre, Singapore 238859 MRT station: Orchard	Spinal Physiotherapy MSK Physiotherapy Sports Physiotherapy	Mon to Fri: 8.30am to 5.30pm Sat: 8.30am to 1.00pm Sun & PH: Closed

UrbanRehab @ Novena Square For Appointment, call M: 8838 3403	238B Thomson Rd, Novena Square (Office Tower B) #05-01 Singapore 307685 MRT station: Novena	Spinal Physiotherapy MSK Physiotherapy Sports Physiotherapy	Mon, Tue & Thu: 8.30am to 8.00pm, Wed & Fri: 8.30am to 6.00pm Sat: 8.30am to 3.00pm Sun & PH: Closed
UrbanRehab @ Ngee Ann City For Appointment, call M: 8816 1412	391B Orchard Road #25-01/07/08, Ngee Ann City Tower B, Singapore 238874 MRT station: Orchard	Spinal Physiotherapy MSK Physiotherapy Sports Physiotherapy	Mon to Fri: 8.30am to 5.30pm Sat: 8.30am to 1.00pm Sun & PH: Closed
Singapore Sports & Orthopaedic Clinic (SSOC)	6 Napier Road, Gleneagles Medical Centre #02-10/11 MRT station: Napier	Spinal Physiotherapy MSK Physiotherapy Sports Physiotherapy	Mon to Fri: 9.00am to 5.30pm Sat: 9.00am to 12.30pm Sun & PH: Closed

4.4. Designated Outpatient Primary Care (General Practice) Clinics

Primary care is the foundation of Singapore's healthcare system. As the first line of care in the community, our primary care professionals are often the first point of contact with patients.

Fullerton Health provides holistic and personalized care for patients of different age groups. This includes treatment for acute conditions such as upper respiratory tract infections, managing chronic illnesses such as diabetes, and keeping the population healthy through preventive measures such as targeted health screening.

Fullerton Health also helps to coordinate patients' care with other providers and help patients who require more specialised medical attention to navigate the healthcare system.

Enjoy preferential rates when presenting Accreditation Pass & Passport at the point of visit at the clinic. Members shall either pay in cash or with credit card at the location for the service is rendered.

Clinic	Address	Services Available	Operating Hours
Fullerton Health @ Ocean Financial Centre	10 Collyer Quay, Ocean Financial Centre, #03- 08, Singapore 049315 MRT station: Raffles Place	Primary care Lab, X-Ray & Ultrasound Services	Mon to Fri: 8.30am to 1.00pm, 2.00pm to 5.00pm Sat: 8.30am to 1.00pm Sun & PH: Closed

Fullerton Health @ Marina Bay Financial Centre	10 Marina Boulevard #01-03, Tower 2, Marina Bay Financial Centre, Singapore 018983 MRT station: Downtown	Primary care Lab Services	Mon to Fri: 8.30am to 1.00pm, 2.00pm to 5.30pm Sat, Sun & PH: Closed
Fullerton Health @ 78 Shenton Way	78 Shenton Way, #04- 01, Singapore 079120 MRT station: Tanjong Pagar	Primary care Lab, X-Ray Services	Mon to Fri: 8.30am to 1.00pm, 2.00pm to 5.00pm Sat: 8.30am to 1.00pm Sun & PH: Closed
Fullerton Health @ Ngee Ann City	391B Orchard Road #25-01/07/08, Ngee Ann City Tower B, Singapore 238874 MRT station: Orchard	Primary care Lab, X-Ray Services	Mon to Fri: 8.30am to 1.00pm, 2.00pm to 5.00pm Sat: 8.30am to 1.00pm Sun & PH: Closed
Fullerton Health @ Pasir Ris Mall	7 Pasir Ris Central, #02-44, Pasir Ris Mall, Singapore 519612 MRT station: Pasir Ris	Primary care Lab Services	Mon to Sun: 8.30am to 12.30pm, 1.30pm to 5.30pm, 6.30pm to 8.30pm
Bethesda Medical @ Suntec City	3 Temasek Boulevard, #03-330 Suntec City Tower 1-2 (North Wing), Singapore 038983 MRT station: Promenade	Primary care Lab Services	Mon to Fri: 8.30am to 1.00pm, 2.00pm to 5.30pm Sat: 9.00am to 12.00pm Sun & PH: Closed
Bethesda Medical @ Tampines	Blk 406 Tampines Street 41, #01-31 Singapore 520406 MRT station: Tampines	Primary care Lab Services	Mon to Fri: 8.30am to 12.30pm Sat: 8.30am to 12.30pm Sun & PH: Closed
Bethesda Medical @ Grantral Mall	601 Macpherson Road, #01-03/04 Grantral Mall Singapore 368242 MRT station: Tai Seng	Primary care Lab, X-Ray & Ultrasound Services	Mon to Fri: 8.30am to 1.00pm, 2.00pm to 5.30pm Sat: 8.30am to 12.30pm Sun & PH: Closed

4.5. Medical Concierge

A 24/7 Medical Concierge hotline is set up to assist with general medical enquiries from members.

Medical Concierge	Services Available	Operating Hours
For medical assistance / enquiries, call Mobile: +65 8870 0870	General medical enquiries	24/7



Scan the QR code for Live Chat assistance and clinics locator.

4.6. House Call Doctor

House call doctors are medical professionals who provide healthcare services directly in patients' homes/ hotels.

Enjoy preferential rates when presenting Accreditation Pass & Passport. Members shall either pay in cash or with credit card at the location for the service is rendered.

Request for Service	Services Available	Operating Hours
To request for House Call Doctor, call Mobile: +65 8870 0870	Primary care Lab Services	24/7

4.7. Telemedicine

Telemedicine uses technology to connect doctor and patient virtually, allowing for remote clinical care and treatment. This provides an alternative to in-person visit and ensures access to healthcare services, especially for those with limited access to care.

Request for Service	Services Available	Operating Hours
To request for Telemedicine, scan and download the App on your mobile. Enter Promo Code: WCHSG25	Primary care	24/7

Download from App Store/ Play Store



Fullerton Health
Concierge
FHG

User Guide:



Telemedicine User
Guide.pdf

For consultation before 2115hrs, the medication will be delivered within 3 hours after payment is made on the same day.

For consultation after 2115hrs, the medications will be delivered the next day between 0900hrs to 1200hrs.

5. Medical Programme

5.1. Health Insurance

Every National Federation is responsible for ensuring that each nominated member of its delegation (athlete, officials, etc) has a valid personal medical insurance covering the potential medical expenditures including repatriation in the host country.

The Medical Service Provider is entitled to request for payment for healthcare services which are not covered as part of the medical plan. The member shall either pay in cash or with credit card at the location for the service is rendered.

5.2. Malpractice/ Liability Insurance

Every National Federation is responsible for ensuring that its own healthcare personnel has a valid malpractice/ liability insurance.

World Aquatics Championships, Singapore 2025 Organising Committee and Fullerton Health will not provide malpractice or liability insurance for National Federations' healthcare personnel and assumes no responsibility for any healthcare provided to National Federation's team members and delegates by National Federation healthcare personnel.

5.3. Client Groups

Medical services will be provided to five (5) types of clients:

- Athletes and National Delegation Officials**

Service Provider	Locations	Services Available	Timing
Fullerton Health	Training Venues	Onsite Medical Support Emergency Ambulance	Accordance to Training Schedule
	Competition Venues	Onsite Medical Support Emergency Ambulance	Accordance to Competition Schedule
	Non-Sporting Venues	Designated Primary Care Clinics	Accordance to Respective Clinics operating hours
	Athlete Hotels	Designated Primary Care Clinics	Accordance to Respective Clinics operating hours
		House Call Doctor Telemedicine	24/7 access

- AQUA Family and VIPs**

Service Provider	Locations	Services Available	Timing
Fullerton Health	Competition Venues	Onsite Medical Support Emergency Ambulance	Accordance to Competition Schedule
	Non-Sporting Venues	Designated Primary Care Clinics	Accordance to Respective Clinics operating hours
	AQUA / VIP Hotels	Designated Primary Care Clinics	Accordance to Respective Clinics operating hours
		House Call Doctor Telemedicine	24/7 access

- Media**

Service Provider	Locations	Services Available	Timing
Fullerton Health	Competition Venues	Onsite Medical Support First Aid Box	Accordance to Competition Schedule

- Organizing Committee Staff, Event Officials and Volunteers**

Service Provider	Locations	Services Available	Timing
Fullerton Health	Training Venues	Onsite Medical Support	Accordance to Training Schedule
	Competition Venues	Onsite Medical Support Emergency Ambulance	Accordance to Competition Schedule
	Non-Sporting Venues	Designated Primary Care Clinics	Accordance to Non-Sporting schedule

- Spectators**

Service Provider	Locations	Services Available	Timing
Fullerton Health	Competition Venues	First Aiders	Accordance to Competition Schedule

5.4. Mode of Identification

All Athletes, National Delegation Officials, AQUA Family, VIPs, Media, Organizing Committee Staff, Event Officials and Volunteers are required to present the following when seeking medical attention at -

- Training and Competition Venues : Accreditation Pass
- Outside of Training and Competition Venues : Accreditation Pass & Passport

We would encourage that Members save a softcopy of the passport details (take a photo of passport page showing the photo and necessary details) in their mobile phone.

5.5. Collection of Medical Information

During the Games, all medical data and situational information from medical clinics and medical stations will be collected as medical records for submission to the medical command centre. All medical information will be reported to the organizing committee and will be analyzed and announced. By receiving medical services during the Games, patients agree to allow the organizing committee to have access to records related to any medical treatment provided for injury or illness.

5.6. Medical Coverage

Coverage Period	<ul style="list-style-type: none"> 7 July to 23 August 2025
Scope of Coverage	<ul style="list-style-type: none"> Immediate acute musculoskeletal (MSK) and sports related injuries sustained or illnesses sustained during training/ competition, at training/ competition venues
Out of Scope Coverage	<p>Athletes and National Delegation Officials, Media, Organizing Committee Staff, Event Officials and Volunteers, are required to self-pay either by cash or with credit card for the following Out of Scope coverage -</p> <ul style="list-style-type: none"> Outpatient Primary care (GP) Clinics House Call Doctor Telemedicine Outpatient Specialist Hospital A&E Inpatient Physiotherapy Medical Transport for Non-Emergency case to Hospital A&E
Operational Information	<p>For Injury/ illness sustained during Training Venues -</p> <ul style="list-style-type: none"> Non-Emergency: onsite treatment by paramedics Emergency: call 995 and convey to the nearest Hospital A&E <p>For Injury/ illness sustained during Competition Venues -</p> <ul style="list-style-type: none"> Non-Emergency: onsite treatment by venue doctor/ nurse or paramedics Emergency: convey to nearest hospital A&E by standby ambulance <p>For Injury/ illness sustained at Non-Sporting venues -</p> <ul style="list-style-type: none"> Non-Emergency: onsite treatment by paramedics / first aiders or refer to designated clinics / house call doctor / telemedicine Emergency: Call 995 and convey to the nearest Hospital A&E <p>For Medical Services After Hours -</p> <ul style="list-style-type: none"> Non-Emergency: House Call Doctor / Telemedicine Emergency: Call 995 and convey to the nearest Hospital A&E

Preferential Rates	Designated Outpatient Primary care (GP) Clinics
	<ul style="list-style-type: none"> Consultation SGD 25 per visit <p>Exclude medications, investigations and procedures</p>
	Designated Outpatient Specialist Clinic
	<ul style="list-style-type: none"> First Consultation SGD 180 per visit Follow Up Consultation SGD 150 per visit <p>Exclude medications, investigations and procedures</p>
	Hospital A&E
	<ul style="list-style-type: none"> Consultation From SGD 150 <p>Exclude medications, investigations and procedures</p>
	Inpatient
	<ul style="list-style-type: none"> Inpatient As Charged
	Physiotherapy
	<ul style="list-style-type: none"> Physiotherapy SGD 180 per visit
	House Call Doctor
	<ul style="list-style-type: none"> Consultation SGD 350 per visit <p>Exclude medications, investigations and procedures</p>
	Telemedicine
	<ul style="list-style-type: none"> Consultation + Delivery SGD 23 per call <p>Exclude medications</p>
	Medical Transport for Non-Emergency to Hospital A&E
	<ul style="list-style-type: none"> Medical Transport SGD 120 per trip
	Note: Price are before 9% GST

6. Public Health and Hygiene Issues

6.1. Public Health Requirements

To avoid tests and quarantine, travellers must fulfil the public health requirements. Travellers who cannot meet the public health requirements and refuse any test(s) and/or quarantine may be turned away from Singapore.

i. Yellow Fever Requirements

All Travellers, including Singapore residents, with recent travel to countries with risk of yellow fever transmission (regardless of area, city or region) in the past six days prior to arrival in Singapore must produce a valid yellow fever vaccination certificate to the ICA officer upon arrival in Singapore. This requirement also applies to travellers who spent more than 12 hours in airport transit in these countries with risk of yellow fever transmission. For more information on yellow fever requirement, refer to [Yellow Fever Vaccination Certificate](#).

ii. Other Vaccinations

All Travellers entering Singapore are advised to be up-to-date routine vaccinations including Measles, Mumps, Rubella (MMR) and Tetanus, Diphtheria, Pertussis (Tdap).

6.2. Pandemic Virus Outbreak and Mass Casualty/ Emergency Evacuation

An Integrated Preparedness (IPS) workgroup which comprises of various government agencies such as Ministry of Health, Ministry of Home Affairs, Ministry of Transport etc is setup to manage pandemic virus outbreak and mass casualty evacuation.

6.3. Infection Control

If any Athletes, National Delegation Officials, AQUA Family, VIPs, Media, Organizing Committee Staff, Event Official or Volunteer has symptoms of suspicious respiratory illness, mpox or food and water-borne infection, the WCH SG Medical Committee will need to be notified at wchsgcmo@fullertonhealth.com and in turn WCH SG Medical Committee will notify Communicable Disease Agency (CDA) Singapore.

Measures and protocols are in place to ensure adequate infection control. This includes –

- i. Handling patients with infectious diseases, including instructions on appropriate action to be taken in the event of an exposure to blood or body fluids/ substances including needle-stick injury and other incidents.
- ii. Training and use of Personal Protective Equipment (PPE) such as N95 mask, gloves, gown, face shield, goggles, disinfectants etc.
- iii. Decontamination of emergency ambulance after transport of patient with infectious disease, or in event of contamination by body fluids.
- iv. Storage, transportation and disposal of waste in accordance with any written law and guidelines.

6.4. Public Health Advisories

Fullerton Health will issue the necessary health advisories (eg. Haze) and inform the client groups on the latest health issues.

7. Appendix

- A. Temporary Registration of Foreign Doctors
- B. Temporary Registration of Allied Health Professional
- C. Importation of Medical Equipment and Medications for Personal/ Team Use

Appendix A

Temporary Registration for Team Doctor

Any foreign doctors involved in providing the medical care of the World Aquatics Championship (WAC) event in Singapore **from 23 June 2025 to 22 August 2025** are required to be temporary registered in the Singapore Medical Council.

Upon successful registration, the respective team doctors are restricted to provide medical treatment to their own country athletes and delegates only and limited to the training and competition venues as well as their place of accommodation. All other event participants such as Organizing Committee local staff, volunteers and invited guests and injuries sustained outside of the above-mentioned areas will be attended to by SMC-registered doctors.

Any request for laboratory test (blood, urine), radiology investigation (X-ray, MRI, CT scan) and prescriptions ordered in Singapore will need to be put through to a locally registered doctor, eg. CMO, Deputy CMO or Venue Doctor.

The Local Organizing Committee assumes no responsibility for medical services provided by healthcare practitioners accompanying Federation delegates, nor will it provide insurance to cover malpractice claims or damage/loss arising from disputes involving Federation team physicians or other healthcare practitioners, nor will it become involved in any legal disputes that may arise between any parties

It is the responsibility of each Federation to secure malpractice/liability insurance for their team doctors. Accordingly, it is strongly advised that Federations purchase appropriate insurance for their team physicians and other healthcare practitioners through their insurance agent.

Eligibility requirements

Team Doctor providing medical care and treatment is required to submit his/ her own application via the Singapore Medical Council's (SMC) Professional Registration System (PRS) with the following documents and action -

- a. A recent passport sized photograph taken within the last 3 months in colour and against a white background
- b. Certified true copy of passport by a notary public
- c. Affidavit or deed poll if the name of any document differs from that of the passport
- d. Certified true copy of basic medical qualifications scroll by a notary public (if the scroll/ certificate is in a language other than English, a certified true copy of the English translation must be provided as well)
- e. Certificate(s) of registration with the primary medical licensing authority that the foreign doctor has practiced in within the 3 years preceding the application for registration
- f. Certificate of Good Standing from the medical councils/ licensing authority where the applicant has been practising for the preceding 3 years prior to the application, to be sent directly from the issuing authorities to SMC's email: smc_verifications@spb.gov.sg.

Application and Fees

All applications for medical registration must be submitted online together with the signed copy of the Letter of Undertaking and Release & Discharge Letter. Please read the eligibility requirements that you are applying for carefully. An application fee of SGD 300 is payable to Singapore Medical Council.

Letter of Undertaking and Release & Discharge Letter for submission to SMC:

Do print using Country's World Aquatics National Federation Letterhead and signed for submission together with documents required for application.



LoU and Release
Discharge Form (SM)

Letter of Undertaking to World Aquatics Championships Singapore Pte Ltd (WCHSG) and Fullerton Healthcare Group Pte Limited (FHG)

Do print, sign and email to wchsgcmo@fullertonhealth.com.



Letter of
Undertaking.docx

Guide on SMC PRS Portal:



How to Register for
SMC PRS.pdf

You will be prompt to enter in the local address and local contact number. For the local address, you may indicate as: [5 Stadium Drive OCBC Arena, #02-44, Singapore 369631](#) and for the local contact number, you may indicate as: [+65 6333 3636](#)

Additional notes:

- a. For any name variations in the documents submitted, an affidavit/ statutory declaration or deed poll made in the presence of either a lawyer, solicitor or a Notary Public to confirm the name variations/differences refer to the same person is required.
- b. Authenticated English translations must accompany the documents that are in a foreign language.
- c. SMC may require the applicant to submit other relevant documents where necessary e.g. explanation for lapses of employment.
- d. Applicant should provide explanation if there are gaps between period(s) of practice.
- e. The application will not be processed if the required information / documentations are not provided or uploaded.

Processing Time

Please prepare all the necessary documents and **submit the application online before 25 June 2025** to prevent any delay in processing your application.

The average time required for processing a straightforward application for medical registration is about 4 weeks, provided all documentations required by SMC are submitted with the prescribed fee.

Processing time may be longer for complex cases (e.g. requiring validation from overseas medical college or medical jurisdiction, pending Certificate of Good Standing to be sent to SMC from overseas medical authority) and during peak periods.

Longer processing time is expected if there is a need for verification of qualifications or registration with overseas institutions or regulatory bodies, or when SMC is experiencing peak periods for applications.

SMC will only start processing the application if all documents submitted are in order. Incomplete applications will be withdrawn.

Outcome of Application

Applicants will be informed via email on the outcome of the application for medical registration and be further advised on how to complete the registration with SMC.

It is a criminal offence to practise medicine in Singapore without Temporary Medical Registration.

Under section 17(1) of the Medical Registration Act (MRA), any unauthorised person (including a doctor who does not have a valid practising certificate) who:

- a. practises medicine;
- b. wilfully and falsely pretends to be a duly qualified medical practitioner;
- c. practises medicine or any branch of medicine, under the style or title of a physician, surgeon, doctor, licentiate in medicine or surgery, Bachelor of Medicine, or medical practitioner, or under any name, title, addition or description implying that he holds any diploma or degree in medicine or surgery or in any branch of medicine;
- d. advertises or holds himself out as a medical practitioner; or
- e. contravenes section 13 or 14 of the Medical Registration Act

shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$100,000 or to imprisonment for a term not exceeding 12 months or to both and, in the case of a second or subsequent conviction, to a fine not exceeding \$200,000 or to imprisonment for a term not exceeding 2 years or to both.

It is the responsibility of each Federation to select and nominate their team's healthcare professional. The Federation healthcare professionals must be recognised as healthcare professionals under the laws of their own country.

Singapore Medical Council, the Organising Committee and Fullerton Health will not undertake responsibility for any healthcare provided to Federation team members by Federation doctors or other Federations' healthcare professionals.

Appendix B

Temporary Registration for Allied Health Professionals (AHPs)

Allied Health Professionals (AHPs) in particular Physiotherapists involved in providing the medical care of the World Aquatics Championship (WAC) event in Singapore **from 23 June 2025 to 22 August 2025** do not need to register with Allied Health Professions Council (AHPC) and are restricted to provide medical treatment to own country athletes and delegates only. All other event participants such as Organizing Committee local staff, volunteers and invited guests will attend to by registered AHPs.

Letter of Undertaking and Release & Discharge Letter for submission to AHPC:

Physiotherapists are required to print and sign the Release & Discharge Letter and email to ahpc@spb.gov.sg directly.



LoU and Release
Discharge Form (AH

Appendix C

Importation of Medications and Medical Devices

Importation of Medications and Medical Devices for Team Use

Medications and medical devices may be brought into Singapore by the official Team medical professionals (e.g. team doctor) for the purpose of treatment of team members of their own National Federations participating in the World Aquatics Championships, Singapore 2025, without the need for approval from Health Sciences Authority when the following conditions are met.

Import and supply

Medications and medical devices should be brought in by carry-on or check in luggage only.

To facilitate customs checking, the Team medical professionals are advised to pack these medications and medical devices separately from their personal items. All products should be kept in their original packaging and clearly labelled prior to entry to Singapore.

The medical professionals importing these medications and medical devices must:

- Be importing the products for the **use and treatment of members within their own team only**. Supply to a person who is not a member of the same team is strictly not permitted.
- Maintain a record of all imported products, **including the product names and quantities imported and supplied** in Singapore. This record must be made available to the Health Sciences Authority, Singapore, upon request.
- Ensure all products are **securely stored for safekeeping**.

Medications and medical devices must be imported under the following conditions:

Permitted quantity

The quantity imported must not exceed what is required to treat all members of the same team for **up to one month**, based on the manufacturer's recommended dosage or usage instructions.

Controlled drugs

The import of medications or medical devices containing **controlled drugs** such as but not limited to the following is **not allowed**:

Medications	Situations that require approval
Controlled Drugs	Examples:
	• Morphine
	• Fentanyl
	• Oxycodone
	• Buprenorphine
	• Ketamine
	• Amphetamine / Dexamphetamine
	• Methamphetamine
	• Lisdexamphetamine
	• Methylphenidate

Prohibited Substances

Prohibited substances such as chewing gums, cannabis and products containing cannabis extracts/derivatives are **not allowed** to be brought into Singapore.

For list of banned drugs in Singapore, please refer to this <https://www.cnb.gov.sg/drug-information/drugs-and-inhalants>.

Any unused or expired medications and medical devices must be exported/ taken out of Singapore by 2 September 2025, or at any earlier time when the medical professional leaves Singapore.

Do note Singapore has a strong stance against illicit drugs use, abuse or trafficking.

A valid Therapeutic Use Exemption does not provide any exemption from the Singapore Laws regarding the importation of medications or substances.

For clarification on the importation of medications and medical devices for team use, please contact the Health Sciences Authority, Singapore at HSA_Group_Import@hsa.gov.sg.

Importation of Medical Devices for Personal Use

Personal Medications

Athletes and any accredited participant representing the National Federations may bring in common medications for personal use such as those for treatment of diabetes, high cholesterol, high blood pressure and contraception. You may bring up to three months' supply of these personal medications (except medications listed in the table below) without additional paperwork.

To ensure smooth entry:

- Keep medications in their original packaging with the dispensed pharmacy labels
- Carry a copy of your medical prescription or doctor's letter as proof that the medication is for your personal use only

Medications	Situations that require approval from the Health Sciences Authority, Singapore (HSA)
Codeine or Dextromethorphan	The following requires approval:
	For tablets or capsules:
	<ul style="list-style-type: none"> • More than 20 tablets or capsules OR • Codeine or dextromethorphan content in each tablet or capsule is more than 30mg.
	For oral liquid preparation:
	<ul style="list-style-type: none"> • More than 240ml of the oral liquid preparation OR • Codeine or Dextromethorphan content in each 5ml of preparation is more than 15mg.

Medications	Situations that require approval from the Health Sciences Authority, Singapore (HSA)
Controlled Drugs	<p>Medications that contain controlled drugs require an approval.</p> <p>Examples of controlled drugs include, but are not limited to:</p> <ul style="list-style-type: none"> • Morphine • Fentanyl • Oxycodone • Buprenorphine • Ketamine • Amphetamine / Dexamphetamine • Methamphetamine • Lisdexamphetamine • Methylphenidate
Ephedrine or Pseudoephedrine	Medications that contain total Ephedrine or Pseudoephedrine content of more than 21.6g.
Psychotropic Substances	<p>Medications that contain psychotropic substances require approval.</p> <p>Examples of psychotropic substances include, but are not limited to:</p> <ul style="list-style-type: none"> • Diazepam • Midazolam • Zolpidem

To check the active ingredients in your medications to find out whether you need to apply for an approval, you can refer to <https://www.hsa.gov.sg/personal-medication/check-requirements>.

You are not allowed to bring in personal medications that contain prohibited substances such as chewing gums, cannabis and products containing cannabis extracts/derivatives.

For list of banned drugs in Singapore, please refer to this <https://www.cnb.gov.sg/drug-information/drugs-and-inhalants>.

Do note that Singapore has a strong stance against illicit drugs use, abuse or trafficking.

A valid Therapeutic Use Exemption (TUE) does not provide exemption from the Singapore Laws regarding the importation of medications or substances.

For more details, please refer to <https://www.hsa.gov.sg/personal-medication/overview>.